



## **OFFICE OF INFORMATION SERVICES**

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**DATE:** May 16, 2006

**TO:** All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and Demonstration Organizations Systems Staff

**FROM:** Henry Chao, /s/  
MA/Part D Implementation Manager

**SUBJECT: Special TRR Communication**

CMS is preparing two Special TRRs to be sent to Plans this evening, May 16. The focus of the TRRs is described below. Please note that not all Plans will receive these TRRs; only Plans with transactions/beneficiaries that are impacted by the specific conditions of the cleanup will receive a file.

### **Special Cleanup TRR – Sending to Plans tonight 5/16/06**

This TRR will address a number of conditions, some of which have been the subject of the regular Monday “cleanup” TRRs in the past.

1. Locked Beneficiaries – transactions receiving TRC165, because of beneficiary records being locked by CMS, were reprocessed. Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC. Plans should not receive TRC165.
2. Blank TRC codes – transactions receiving blank TRCs because of beneficiary records being locked were reprocessed.
  - a) For beneficiaries where no subsequent transactions have been processed, Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC.
  - b) For beneficiaries with subsequent transactions, the reprocessing resulted in TRC199, which will be sent to the Plans on a special TRR on 5/17 (described below).
3. Entitlement Cleanup – Plans submitted transactions for beneficiaries that were rejected with an entitlement reject code when the beneficiary was in fact, entitled to Part A and/or Part B. Plans received Transaction Reply Codes 019, 032, and 033 for eligibility related reasons. The definitions of these codes are as follows:

TRC019: Enrollment Rejected, No Part A or B Entitlement

TRC032: Enrollment Rejected, Beneficiary Not Entitled to Part B

### TRC033: Enrollment Rejected, Beneficiary Not Entitled to Part A

CMS has addressed the underlying issue that caused these rejections and has reprocessed the transactions affected by this issue. Plans should expect to see responses on this TRR that reflect a legitimate acceptance or rejection TRC. A future cleanup will address beneficiaries that were inadvertently disenrolled due to this issue (TRC018).

4. ESRD Cleanup – In April, CMS addressed a system issue that was causing ESRD beneficiaries enrolled in a standalone PDP to be disenrolled upon notification of a Kidney Transplant. At that time, most of the beneficiaries were reprocessed and reenrolled, however a small number rejected with TRC108 – Election Limits exceeded. The enrollments for those beneficiaries have been reprocessed with this TRR. In most instances, the Plans should expect to see the beneficiary successfully enrolled along with a TRC011 - Enrollment Accepted; there may be more than one TRC assigned to a transaction. Some Plans may see the beneficiary transaction legitimately rejected due to a valid reason. The Plans should NOT see a TRC165 assigned to any of these transactions on the special TRR.

This TRR will follow normal naming conventions:

e.g. P#MMA.@BGD5050.PLNxxxxx.YM200605.D16.TRWEEKD

### **Special Reject TRR – Planned for May 17, 2006**

As has been the process in the past, CMS will produce a Special Reject TRR as referred to above. Some transactions that were pended in the system are for beneficiaries who have since had other actions performed on their records. These prior transactions cannot be released back into the system and will be rejected back to plans with a TRC199 - Rejected, Returned to Plan for additional research. After examining these returned transactions, if a plan believes the transaction should be re-run, the plan should re-submit the transaction. This may require use of the retro process.

Please direct questions or concerns to the MMA Help Desk at [mmahelp@cms.hhs.gov](mailto:mmahelp@cms.hhs.gov) or 1-800-927-8069.